

# *Saugeen Shores Police Service*

[www.saugeenshorespolice.com](http://www.saugeenshorespolice.com)

## 2024 Annual Report



*“To Serve and Protect in  
Partnership with our  
Community”*



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## Message from the Chief of Police



*On behalf of the Saugeen Shores Police Service, I extend my sincere gratitude to the residents, business owners, and visitors who make our community strong, safe, and welcoming. Your support, cooperation, and engagement are the foundation of effective policing, and we are truly thankful for the trust you place in us every day.*

*This year, I am especially proud of the dedicated members of our police service—sworn and civilian—who go above and beyond to ensure Saugeen Shores continues to be one of the safest communities in Ontario to work, live, and play. Their commitment, courage, and care define the excellence we strive for and represent the very best of public service.*

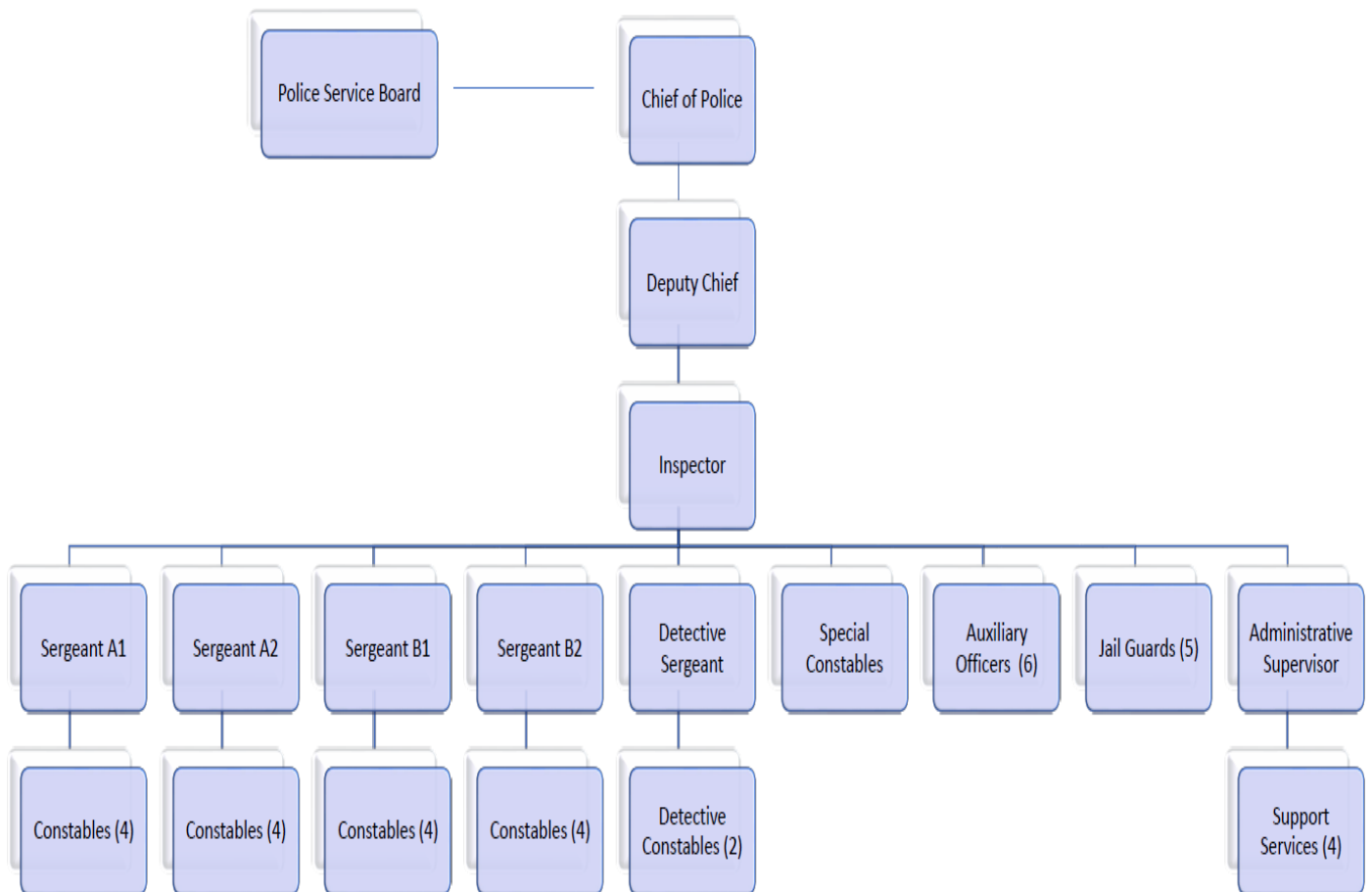
*I would also like to thank the Saugeen Shores Police Service Board for their unwavering support, and Saugeen Shores Town Council for their continued partnership in strengthening community safety. Together, we are building a future where public safety and well-being go hand in hand.*

*We look forward to continuing our work with all of you as we advance our shared goals for a safer, stronger Saugeen Shores.*

*Kevin Zettel  
Chief of Police*



# Organization Chart



# Police Service Profile

In 2024 our Police Service complement was comprised of:

- Chief of Police
- Deputy Chief
- Inspector
- 5 Sergeants
- 2 Detective Constables
- 16 Constables
- 1 full time Special Constable
- 2 Full time Support Services
- 2 Part time Support Service

## History

In 1995 the Southampton and Port Elgin Police Services amalgamated to form the first amalgamated municipal police service of its kind in Ontario. In 1997 the Southampton-Port Elgin Police Service began policing Saugeen Township under contract. Following the provincially mandated municipal amalgamation of Port Elgin, Southampton and Saugeen Township in 1999 the service became the Saugeen Shores Police Service.

## Location

Saugeen Shores is on the Lake Huron coastline in Bruce County and is a dynamic municipality that includes urban and rural residential areas, two distinct downtown core areas, commercial development, retail and recreational establishments, an extensive trail and cycling network, industrial lands, 18 km of Great Lakes shoreline, a provincial park and a mix of historic agricultural activity. Ontario Provincial Highway #21 runs through Saugeen Shores. This area is bordered in the south by the Bruce/Saugeen Townline and in the northeast by the geographic limit of Southampton. The boundary to the west is Lake Huron and to the east it is Bruce County Road #3 southerly to village of Paisley.



This region has experienced residential and other growth for over five decades due to site expansion and the rise in electricity generating capacity of Bruce Power (formerly the Bruce Nuclear Power Development) and the increasing opportunities for growth within a region being touted as Ontario's Clean Energy frontier. Saugeen Shores is an attractive home location for permanent and contract Bruce Power employees as well as nuclear supporting services and businesses.

The Lake Huron shoreline has been, and continues to be, a very desirable tourist and seasonal residential destination which has led to Saugeen Shores having a vibrant generational summer cottage community, increasing numbers of second residential home situations, long established trailer camps and an enhanced volume of hotel, motel and short-term rental accommodation options.



Saugeen Shores Population  
17,755

Municipality geographic area  
170.58 square kilometres

Total distance of patrol roads  
432 km  
(provincial, county and municipal roads)



# Mission... Vision... Values...

## **Vision:**

"To make Saugeen Shores the safest community in which to live, work and play"

## **Mission:**

"To Serve and Protect in Partnership with the Community"

## **Values and Ethics**

*In pursuit of our vision and mission we believe in:*

- *Providing quality service in a fiscally responsible manner*
- *Recognizing and communicating the value and contributions of all our members, partners and volunteers*
- *A commitment to continuous learning, training and development*
- *The importance of community policing*
- *Promoting a positive police image by the example we set*
- *Offering fair equitable service and respect for all diverse communities within Saugeen Shores*
- *Maximizing individual and collective skills within the police service*
- *Open, transparent and positive communication that encourages teamwork and public respect*
- *Being sensitive to the needs of victims of crime and other circumstances*
- *Working with the public to resolve complaints and being responsive to community input.*



## Communications Centre Activity

The Saugeen Shores Police Service receives its dispatching and NG911 services through a contract with the Owen Sound Police Service who provide dispatch services for our community via dedicated communication professionals. Their response is often the first voice heard by someone when they contact the Saugeen Shores Police Service and we are proud to have these highly trained members as part of our team. They quickly route calls to the appropriate action both in emergency and non-emergency situations.

Our radio transmissions have digitally encrypted technology that ensures our confidential transmissions cannot be overheard by anyone with a scanner. Government regulations, Police Officer safety and the need for very high quality and reliable communications that assure the absolute confidentiality of information are all reasons to be dispatched with digital encryption.

## Criminal Investigations / Drug Unit:

Our Criminal Investigations Unit is responsible for investigating sexual assaults, drug offences, human trafficking, missing persons and all major cases within our jurisdiction. Sergeant Ken Cook oversees this unit consisting of Detective Constable Laurel Hopkins and Detective Constable Matt Cutting. In addition to being a primary investigative unit, these members provide leadership and support services to our uniform members to aid in their investigations as needed.

The Criminal Investigations / Drug Unit also oversees:

- Sex Offender Registry
- ViCLAS (Violent Crime Linkage Analysis System)
- Major Case Management
- PowerCase
- Informant profiles
- Warrant applications





## Administrative Support Services

Our Support Service members are integral to the Saugeen Shores Police Service through their frontline support to the work of uniformed officers and to the public's engagement with the service. These members provide Police Station reception and facilitate public requests for documents such as criminal records checks for employment purposes or volunteering within a school. They also are responsible for record keeping, uniform crime reporting, court brief preparation and compilation, digital evidence management, processing of charges and filing/archiving of legal and other police service documents. As we continue to grow and increase our uniform member complement, we must ensure that we also proportionately grow our support services to keep pace with the increased demands of community growth and technology opportunities within policing.

## Professional Development and Continuing Education

The Saugeen Shores Police Service is committed to the continued education of our members to ensure that they are equipped with the knowledge and skills to respond to an increasingly dynamic variety of calls and demands for service. Additionally, the Service recognizes the value of training, both formal and on-the-job, to provide members with the potential for career development and advancement as new issues emerge and leadership/supervisory opportunities are available.

**The results of continuing education and specialty training have enabled our members to achieve the following qualifications:**

- Intoxilyzer Technician
- Scenes of Crime Officer
- Use of Force Trainer
- School Resource Officer
- KIDS Program Officer
- Drug Recognition Evaluator
- Sexual Assault Investigator
- Offences Against Children Investigator
- Warrant writer



- Media Officer
- Standard Field Sobriety Officer
- Community Outreach specialty
- DNA Officer
- Elder Abuse specialty
- Fraud Officer
- Human Trafficking Investigation specialty

### **Police Chaplain**

The Saugeen Shores Police Service is very fortunate to have Pastor David Baker as an Honorary Inspector within our service. Pastor Dave is a great support and resource for our members and helps us, individually and collectively as a Service, through difficult and emotional times. He is also a welcome contribution of spiritual guidance and celebration during many ceremonies, celebrations and Police Service events. We thank Pastor Dave for his ongoing support and commitment to our service and to the Saugeen Shores community.

### **Auxiliary Constables**

The Saugeen Shores Police Service is proud to have an Auxiliary Constable Program. Auxiliary Constables are volunteer members of our police service who dedicate their time to assist with community engagement, public events, and other policing activities under the supervision of a police officer. Our Auxiliary Constables enhance the community involvement and services provided by the Saugeen Shores Police Service.



## New Members 2024!



**Noah Ross**

Constable Noah Ross joined the Saugeen Shores Police Service as a new police officer in February 2024.



**Matthew Drost**

Matthew Drost joined the Saugeen Shores Police Service as a contract Special Constable in May 2024. Special Constable Drost was an Auxiliary Police Officer with the Saugeen Shores Police



**Bradley Reinhart**

Bradley Reinhart joined the Saugeen Shores Police Service as an experience police officer, after working as a Constable with the Waterloo Regional Police Service since December 2019

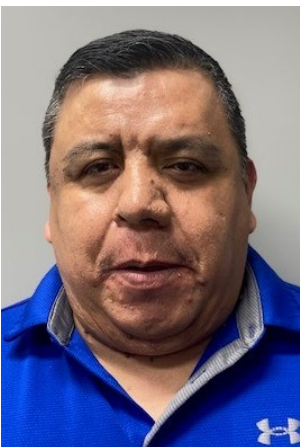


**Kelsey Yost**

Kelsey Yost joined the Saugeen Shores Police Service as an experienced Support Services member, after working as a support services member with the Waterloo Regional Police Service since November 2021

**Alex Rickert**

Alex Rickert joined the Saugeen Shores Police Service as an experience police officer, after working as a Constable with the Halton Regional Police Service since December 2009

**Mark Mandawoub**

Mark Mandawoub joined the Saugeen Shores Police Service as an Auxiliary Police Officer in May 2024

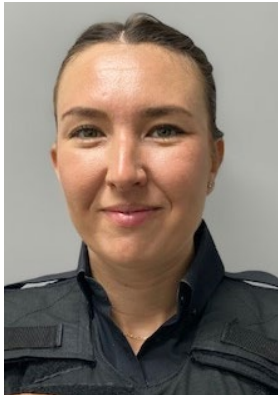


**Zachary Ethier**

Zachary Ethier joined the Saugeen Shores Police Service as an Auxiliary Police Officer in May 2024

**Catherine Thomas**

Catherine Thomas joined the Saugeen Shores Police Service as an Auxiliary Police Officer in May 2024

**Morgan Hamilton**

Morgan Hamilton joined the Saugeen Shores Police Service as an experience police officer, after working as a Constable with the Peel Regional Police Service since June 2022

**Matthew Nair**

Matthew Nair joined the Saugeen Shores Police Service as an Auxiliary Police Officer in May 2024



## Community Safety and Policing Act - Regulation 399/23

# Community Safety and Policing Act, 2019

### Annual report Requirement:

**12 (1)** On or before June 30 in each year, every chief of police, other than the Commissioner, shall prepare an annual report for the police service board relating to the activities of the police service during the previous fiscal year, including information on,

- (a) implementation of the strategic plan prepared and adopted by the police service board under subsection 39 (1) of the Act;
- (b) public complaints;
- (c) the actual cost of policing; and
- (d) any other information that is required to be in the annual report by other regulations made under the Act.

(2) The relevant police service board shall publish the annual report on the Internet.



# Strategic Areas of Focus

The Saugeen Shores Police Service 2023-2025 Strategic Plan guides the development of the budget, staffing, acquisition of resources and activities of the Police Service. It is used by the Board to monitor the progress of the Police Service against both the delivery of mandated services and the identified **objectives, Priorities, and Functions** of the Police Service

## Community:

1. Ensure Community Patrol and visibility of Officers to the general public to increase the public's awareness of Police Services and Community Safety.
2. Enhance communication to the public and stakeholders to increase understanding of the services and programs provided and actions taken by the Saugeen Shores Police Service.
3. Execute the county developed Community Safety and Well-Being plan to reduce crime in the community.

## Members:

1. Increase job satisfaction for Police Service members with a focus on members rights, career progression and mental health and well-being.
2. Promote continued communication between service members, leadership and the Board with the intent to enhance member participation in identifying and implementing solutions to service needs.
3. Harness and leverage technology in the delivery of services, programs and day-to-day tasks in order to maximize efficiencies and improve the effectiveness of service delivery.

## Services:

1. Focus drug enforcement on the reduction of drug-related crime and its social impact on individuals and the community.
2. Continue to ensure a timely and appropriate response to emergency calls to ensure the safety and well-being of individuals and the community.
3. Enhance Road Safety through the development of specific initiatives to create public awareness of road safety and strategic use of traffic enforcement in response to priority areas.



# Community Implementation

## Our accomplishments

### Community 1:

*Ensure Community Patrol and visibility of Officers to the general public to increase the public's awareness of Police Services and Community Safety.*

	TASK
1	Assign a Problem Orientated Police (POP) officer as - Community Oriented Response and Engagement Officer (CORE)
2	Minimum standard of at least 1 Foot Patrol/Community engagement in officers assigned zone per shift
3	Implement Bicycle Patrol Unit
4	Update Website with current information

### Community 2:

*Enhance communication to the public and stakeholders in order to increase understanding of the services and programs provided and actions taken by the Saugeen Shores Police Service.*

	TASK
1	Police Service Recruitment strategy
2	Use of Media / social media

### Community 3:

*Execute the county developed Community Safety and Well-Being plan to reduce crime in the community.*

	TASK
1	Share the Community Safety and Wellbeing Plan with all members
2	Continue with STAR – Situation Table for Acute Risk





# Members Implementation

## Our Accomplishments

### Members 1:

*Increase job satisfaction for Police Service members with a focus on members rights, career progression and mental health and well-being.*

	TASK
1	Provide additional opportunities for members through POP initiatives
2	Bi-annual peer support group presentation by guest speakers to highlight mental health resources available to our members
3	Mental Health initiative introduced

### Members 2:

Promote continued communication between service members, leadership and the Board with the intent to enhance member participation in identifying and implementing solutions to service needs.

	TASK
2	Employee spotlight – introduce members to PSB at meetings
3	Case overview presentations to PSB to highlight the talent of our members
4	Request Bio of PSB members to provide to our members

### Members 3:

*Harness and leverage technology in the delivery of services, programs and day to day tasks in order to create efficiencies and improve the effectiveness of service delivery.*

	TASK
1	Continued training & enhancements to VR-MHCRT Virtual Reality – Mental Health Crisis Response
2	Implement and Use CROMS for electronic Motor Vehicle Collision Reporting
4	Implement DEMS – Digital Evidence Management System to streamline storage and disclosure of evidence
5	Implement the use of ALPR systems – Automated License Plate Reader systems in vehicles



# Services Implementation

## Our Accomplishments

### Services 1:

*Focus drug enforcement on the reduction of drug-related crime and its social impacts on individuals and the community.*

	TASK
1	Promote enhanced communication between criminal investigations unit and uniform members
2	Create a Problem Oriented Policing (POP) for Focused Drug Enforcement initiatives
3	Enhance investigative strategies for overdoses through in-service training

### Services 2:

*Continue to ensure a timely and appropriate response to emergency calls to ensure the safety and well-being of individuals and the community.*

	TASK
1	Utilize full functionality of CAD – Computer Aided Dispatch to ensure calls to not wait in que
2	Ensure that Zones are assigned on each shift for adequate and effective coverage
3	Monitor report and office time of members to ensure effective deployment in the community

### Services 3:

*Enhance Road Safety through the development of specific initiatives to create public awareness of road safety and strategic use of traffic enforcement in response to priority areas.*

	TASK
1	Promote the use of traffic campaigns through the use of media and social media
2	Assign POPs for MTO Commercial Motor Vehicle and traffic enforcement
3	RIDE Programs – ensure each platoon is completing RIDE duties as assigned



# Quantitative and Qualitative Performance Objectives

## Community-Based Crime Prevention Initiative

### Crime Stoppers

Crime Stoppers is a civilian, non-profit, charitable organization that unites the police services of a community, the media, and individual members of a community in the fight against crime.

The Crime Stoppers tip line is staffed by trained personnel who receive, process, and pass on tip information to investigating officers. Callers are given a code number which is used in all subsequent calls and callers do not have to identify themselves.

A reward of up to \$2,000 is offered to anyone providing information which leads to an arrest for a crime. Rewards may also be made for information leading to the recovery of stolen property, the seizure of illegal drugs or an arrest on an outstanding warrant.

The media is a very important component of Crime Stoppers. An unsolved crime may be re-enacted and broadcast on television and radio or may be publicized in a newspaper or on social media.

Note: If you have information about a crime, phone 1-800-222-TIPS(8477).

### Positive Ticketing Campaign

The Positive Ticketing Campaign was implemented through the actions of Constable Stacey Gordon. Constable Gordon approached local business to help with providing rewards of various kinds that could be given out to youth observed following safety and rules requirements while cycling or doing good deeds in the community.

This engaging, and successful, program helps to promote local business while providing our officers the opportunity to engage with youth in a positive manner. This program has grown



in awareness and the volume of rewards available since implementation and is an excellent way for our members to promote positive interactions within the community.

## **JOINT FORCES / INTERNAL TASK FORCES**

We value the partnerships that we have with our surrounding police services including:

- Neyaashiinigmiing First Nation Police Service
- Hanover Police Service
- Ontario Provincial Police
- Owen Sound Police Service
- West Grey Police Service

We support each other and assist in times of need. Crime and disorder do not recognize borders; the valuable sharing of information allows us to work together to solve crime and prevent offences. The police leaders from these services meet on a bi-weekly basis to discuss current trends and identify training needs.

## **Community Watch**

In 2024, the Community Watch program in Saugeen Shores concluded operations. Liability issues and related concerns ended an amazing program that has been in existence in Saugeen Shores since 2002.

Thank you to the Community Watch volunteers for their dedication and support over the years. We appreciate all of your work to help keep our community safe.



## Community Satisfaction

### Contingency Fund

In co-operation with our local Rotary Clubs and Churches, the Saugeen Shores Police Service continues to have access to the resources a contingency fund enables allowing our members to assist, as needed, with food, transportation, clothing, or temporary shelter. This amazing fund allows us to provide valuable support that meets immediate individual needs that often bridge the gap while awaiting social service assistance.

The Contingency fund has generously provided a supply of backpacks containing personal hygiene items, some items of clothing, a can opener, a water bottle, pen and notebook and a Tim Horton's card. Further, the fund has purchased other items of clothing, coats and other resources to help those in need.

### KIDS Program

The KIDS (Knowledge, Issues, Decisions, Support) Program creates a safe and responsive learning environment between police service members and students within local schools. The program is an age-appropriate engagement with youth on topics that include: laws and law enforcement, peer to peer relationships, online and social media awareness, drug awareness, and mental health awareness. Our Community Service officers have connections with all four of the elementary schools in Saugeen Shores: École Port Elgin Saugeen Central School, École St. Joseph's School, GC Huston Public School and Northport Elementary School.

Our KIDS program is facilitated by Constable Ian Clark and Constable Matt Tutin.

### Vulnerable Person Registry

The Saugeen Shores Police Service is proud to offer The Vulnerable Person Registry (VPR). VPR is a service that allows caregivers of vulnerable persons to submit vital information to a database that will be used by police and other emergency services during a crisis situation.

The program was implemented and is facilitated by Special Constable Greg Fletcher.



## **Grey-Bruce Police Hospital Transition Protocol**

The Grey-Bruce Police Hospital Transition Protocol is designed to enhance collaboration between hospitals and the police. The Protocol was initiated for the purpose of improving outcomes for individuals apprehended under the Mental Health Act and transported to the nearest Hospital emergency department for medical care and/or mental health assessment.

## **MMHART – Mobile Mental Health Addiction Response Team**

The Saugeen Shores Police Service partners with the Grey-Bruce Mental Health and Addictions Service to have the Mobile Mental Health and Addiction Response Team (MMHART) embedded within the police service.

Through MMHART, CMHA workers and police work as a team to:

- Assess, de-escalate on scene and provide resources to individuals in a mental health or addictions-related crisis
- Divert individuals, when appropriate, from unnecessary hospital emergency department visits and involvement with the justice system
- Determine appropriate links to community services
- Improve individual and caregiver experiences
- Decrease stigma of individuals living with mental health and/or addictions issues
- Build and maintain effective partnerships between police services and health care agencies

## **Special Olympics**

The Saugeen Shores Police Service very proudly supports Special Olympics Ontario and supports our local athletes and their leadership within Saugeen Shores. The Law Enforcement Torch Run (LETR) is the largest public awareness fundraiser for Special Olympics. LETR for Special Olympics engages law enforcement worldwide championing acceptance and inclusion for people



with intellectual disabilities, starting first with their own communities.  
Constable Kaley Tienhaara is the Saugeen Shores Police Service representative.



## 211 Program

The 211 Program is a free 24/7 hotline that helps people connect to community, social, health, and government services within the community. The 211 program has connected many people to the resources that they need to help them through difficult times.



## Calls for Service

### Calls for Service in 2024

Event Create Date Range: 1/1/2024 - 12/31/2024

Agency: (All)

Dispatch Group: (All)

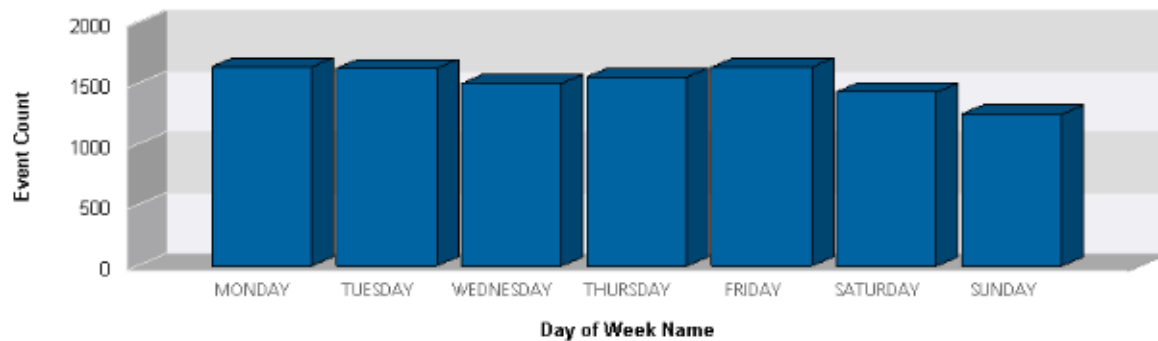
Event Priority: (All)

By Dispatch Group and Priority

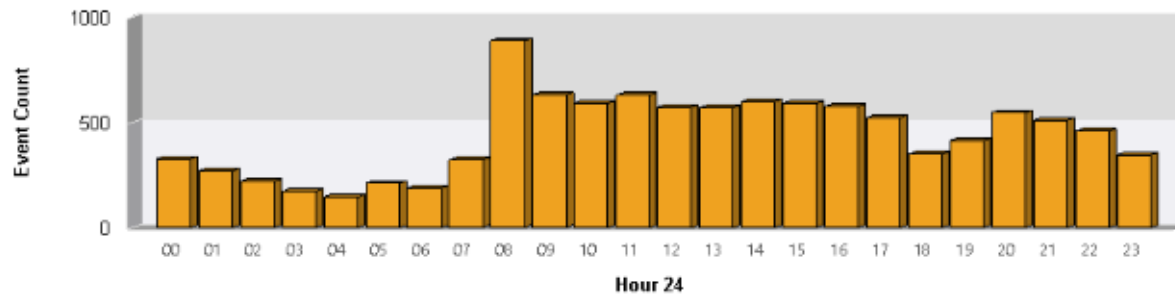
By Day of Week/Hour of Day

Year	Month	Day	Week	SUN	MON	TUE	WED	THU	FRI	SAT	Total:
			Hour 24								
			2024	1251	1640	1628	1503	1556	1638	1433	10849
			Total:	1251	1640	1628	1503	1556	1638	1433	10849

Events by Day of Week



Events by Hour of Day





## Violent Crime and Clearance Rates

### Crime Analysis

The Saugeen Shores Police Service analyzes crime and accident data, complaints comments and other feedback to better deploy resources to address problem areas and emerging situations. Targeted activity and enforcement ensure that our officers have the greatest opportunity to prevent crime and disorder. Our media officers work diligently to promote safety and continually share messages to address crime patterns.

- Supervisors deploy resources to address high crime or problem areas
- The implementation of various groups and organizations to assist in delivery options for community-based crime prevention initiatives.
- Crime statistical data is analyzed through our NICHE records management system and the Crime Severity index.

Violent Crimes	2024 incidents	clearance rate
Attempt Murder	1	100.00%
Sexual Assault with a Weapon	2	100.00%
Sexual Assault	15	93.30%
Sexual Interference	1	100.00%
Luring with a Computer	1	0.00%
Non-Consensual Distribution of Intimate Images	2	100.00%
Assault With Weapon or Causing Bodily Harm - Level 2	29	93.10%
Assault - Level 1	94	89.20%
Pointing a Firearm	1	100.00%
Assault Peace Officer with a weapon or cause bodily harm	1	100.00%
Assault Peace Officer	5	100.00%
Forcible Confinement	8	100.00%
Other Assaults / Admin Noxious thing	1	100.00%
Robbery	1	100.00%
Imitation of a Justice Participant	1	100.00%
Criminal Harassment	46	78.30%
Indecent/Harassing Communications	32	80.60%
Utter Threats	46	80.40%
Arson - Disregard for Human Life	1	100.00%
Other criminal code against public order	3	100.00%
Mischief - Cause Danger to Life	1	100.00%



## Property Crime and Clearance Rates

Through our proactive targeted patrols and community initiative, the Saugeen Shores Police Service works with the community to collaboratively facilitate a decrease in property crime rates and improve clearance rates.

As most property crimes are reported well after the incident, Saugeen Shore Police Service will strive to reduce property crimes, before they happen, through public engage and education. Our media officers regularly share important tips to the community through our social media accounts and by attending public information sessions.



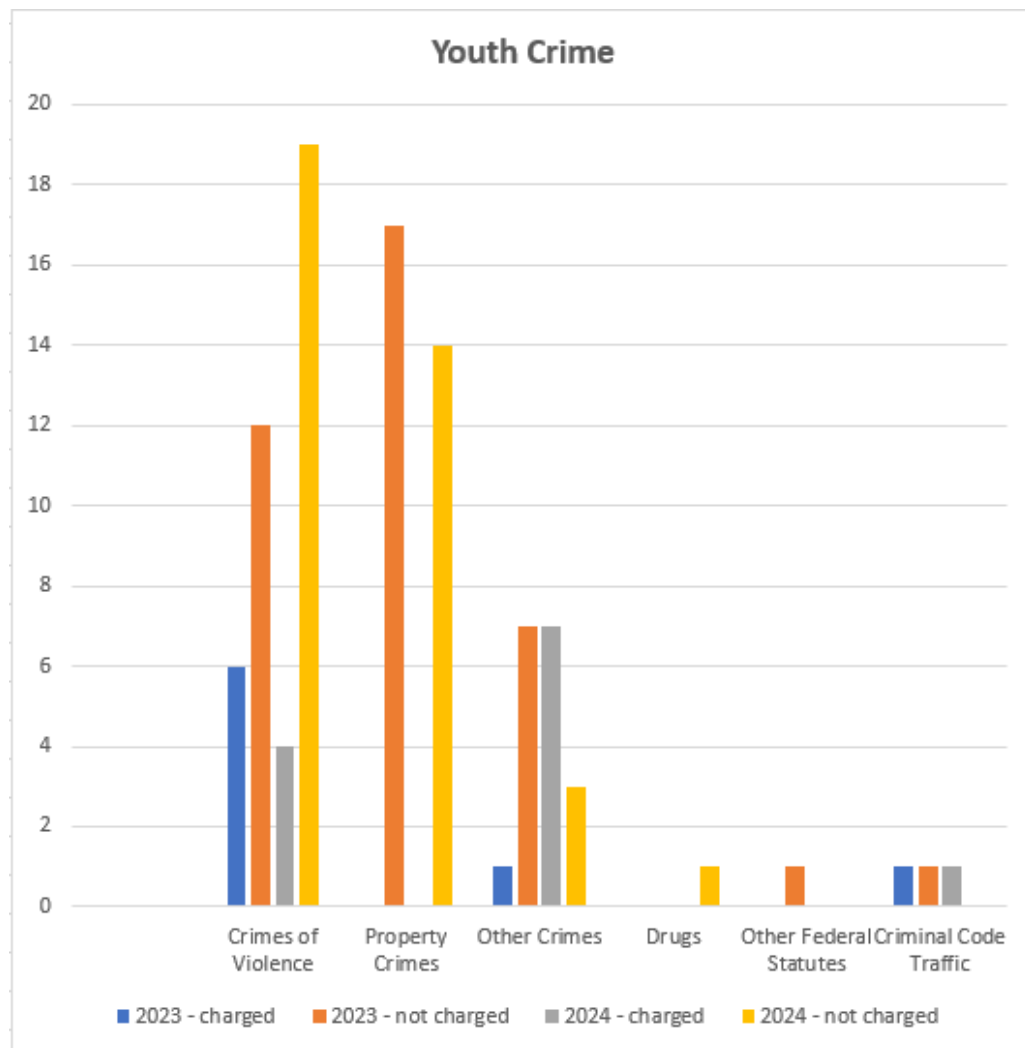
Crime prevention initiatives such as Crime Prevention Through Environmental Design (CPTED), 'Lock it or Lose it', internet safety, and any other requested topics of concern help educate the public in hopes of decreasing these preventable crimes.

Property Crimes	2024 incidents	clearance rate
Break and Enter	30	20.00%
Theft Over \$5,000	5	50.00%
Theft of Motor Vehicle	10	20.00%
Theft Under \$5,000	157	14.00%
Theft from Motor Vehicle Under \$5,000	14	0.00%
Theft Under \$5,000 - shoplifting	50	42.00%
Possession of Stolen Property over \$5,000	2	100.00%
Possession of Stolen Property under \$5,000	4	100.00%
Fraud	58	51.70%
Identity Fraud	5	20.00%
Mischief	90	37.10%



## Youth Crime and Clearance Rates

Youth Crime	2023 - charged	2023 - not charged	2024 - charged	2024 - not charged
Crimes of Violence	6	12	4	19
Property Crimes	0	17	0	14
Other Crimes	1	7	7	3
Drugs	0	0	0	1
Other Federal Statutes	0	1	0	0
Criminal Code Traffic	1	1	1	0
<b>TOTAL</b>	<b>8</b>	<b>38</b>	<b>12</b>	<b>37</b>



## Police Assistance to Victims of Crime / Re-victimization Rates

### Victim Services

Victim Services of Grey-Bruce partners with emergency services including the Saugeen Shores Police Service, community agencies and the community to provide direct assistance to victims of crime and tragic circumstance and to develop partnerships designed to enhance support to victim and educate and promote awareness regarding victimization.

Victim Services Bruce Grey focuses on three core pillars:

1. Assistance to Victims: We offer immediate and practical support to victims of crime and tragedy, ensuring they have access to the resources and guidance needed to rebuild their lives.
2. Collaborative Partnerships: By fostering strong relationships with emergency services and community organizations, we enhance the network of support available to victims, creating a more coordinated and effective response.
3. Education and Awareness: We are committed to educating the community about victimization and promoting awareness to reduce stigma, prevent harm, and empower individuals to seek help

[www.victim-services.com](http://www.victim-services.com)

The Saugeen Shores Police Service greatly values our relationship with Victim Services Bruce Grey, and are thankful for the ongoing support to the community.



## Interactions

We recognize that our interactions with the public shape the trust and cooperation that are vital to effective policing. Nowhere is this more important than in our interactions with individuals who may be especially vulnerable—those experiencing mental illness, those with neurodevelopmental disabilities, youth, members of racialized communities, and Indigenous peoples, including First Nations, Inuit, and Métis.

These are not just categories or groups—they are people. They are family members, neighbors, and community leaders. And they deserve to be treated with empathy, cultural awareness, and human dignity. We know that for far too long, some communities have experienced mistrust, marginalization, or even harm in their interactions with law enforcement. We do not take this lightly. It is our duty to listen, to learn, and to change—together.

**Mental Health** - When it comes to interacting with persons who may be experiencing a mental health crisis or living with a neurodevelopmental condition, we are committed to training our officers to respond with compassion and care. Crisis intervention training, de-escalation techniques, and partnerships with mental health professionals are not optional—they are essential. We must meet people where they are, not where we expect them to be.

**Youth** - we strive to be not just enforcers of the law but mentors and protectors. Every young person deserves the opportunity to grow in a world that is safe, supportive, and just. Our programs must reflect that—through restorative practices, community engagement, and opportunities that empower rather than punish.

**Racialized Communities:** We acknowledge the lived experiences that have led to deep and understandable concerns. We are taking steps to ensure that bias, discrimination, and systemic racism have no place in our policies, practices, or culture. This means better training, transparent oversight, and a commitment to accountability at every level.

**First Nations, Inuit, and Métis peoples** - we stand in recognition of your history, your sovereignty, and your strength. Reconciliation is not a word—it is a path we must walk every day. That means respecting Indigenous laws, working with Elders and knowledge keepers, and ensuring our actions reflect the principles of truth, justice, and respect. The Saugeen Shores Police Service strives to learn through our interactions, training, and partnerships.



## Road Safety

The Reduce Impaired Driving Everywhere (RIDE) program is partially funded by a grant program. In 2024, major delays with government approvals resulted in the RIDE grant funding being approved within the last two weeks of the program, thereby not allowing for enough time to spend the approved funds. Regardless of government supported grants, the Saugeen Shores Police Service continues to setup RIDE programs throughout Saugeen Shores on a continual basis.

The Saugeen Shores Police Service remains committed to actively patrolling the area to combat impaired driving, and ensuring that all of our patrol officers are trained in Standard Field Sobriety Testing (SFST). In addition to our SFST trained officers, we have two officers trained as Drug Recognition Evaluators (DRE) who can perform enhanced testing on impaired drivers as needed.

We closely monitor accident reports, traffic complaint locations and work with our Municipal partners to analyze data obtained from traffic counts and portable speed signs with the goal to address safety concerns and improve appropriate movement (vehicular, bicycle and pedestrian) throughout Saugeen Shores .

Members monitor school zones and street crossing locations during times students and parents would be travelling to and from schools to help ensure the safety of young residents within Saugeen Shores. Traffic Enforcement is a major priority for the Saugeen Shores Police Service. In 2024, we had 1,824 Highway Traffic Act charges / warnings, and an additional 202 Compulsory Automobile Insurance Act charges / warnings.

2024 Incidents		
<b>Driving Offences</b>	<b>2024 incidents</b>	<b>clearance rate</b>
Dangerous Cause Bodily Harm	1	100.0%
Dangerous Operation	9	100.0%
Impaired (alcohol)	24	91.3%
Impaired (unspecified or both)	11	100.0%
Drive while Prohibited	3	100.0%



# Public Complaints

**On April 1<sup>st</sup> 2024, the Community Safety and Policing Act (CSPA) replaced the Police Services Act. The legislation made several changes to the way that complaints are handled.**

## **Law Enforcement Complaint Agency (LECA)**

Law Enforcement Complaints Agency (LECA) – formerly known as the Office of the Independent Police Review Director (OIPRD) – is responsible for receiving, managing and overseeing public complaints about misconduct of police officers. LECA accepts complaints about the conduct of the following:

- All municipal, regional, and provincial (OPP) police officers;
- Special Constables employed by the Niagara Parks Commission;
- Peace Officers in the Legislative Protective Service; and
- First Nations police officers if the police service opts into the CSPA.

Source: [www.leca.ca/about-us/](http://www.leca.ca/about-us/)

## **Inspectorate of Policing (IOP)**

The Inspectorate of Policing **ensures compliance with Ontario's Community Safety and Policing Act and its regulations through inspections, investigations, and advisory services.**

The IOP investigates:

- Inadequate or ineffective policing - You can file a complaint with the IOP if you believe a police service or police service board is not providing adequate and effective policing, as described in the Community Safety and Policing Act and its regulations.
- Police service board member misconduct - You can file a complaint with us if you believe a member of a police service board has violated the Code of Conduct, as outlined in the Community Safety and Policing Act.



# Cost of Policing

The overall 2024 budget for policing services in Saugeen Shores:

	2024 Budget	2024 Actual
Revenue	\$654,313	\$680,331
Expenses	\$5,462,113	\$5,733,956
Total	\$4,807,800	\$4,635,469

EXPENSES: Actual Costs:

	Actual Cost	% of Budget
Salaries and Benefits	\$4,605,862	80.4%
Dispatch and Contract Services	\$407,655	7.1%
Materials and Supplies	\$709,938	12.4%
Rent and Financial	\$10,501	.01%
TOTAL	\$5,733,956	99.8%







## ***2024 Annual Report***

***[www.saugeenshorespolice.com](http://www.saugeenshorespolice.com)***

prepared by Chief Kevin Zettel

